



Quality

FINDING QUALITY CARE

QUESTIONS TO ASK EACH PROVIDER

Once you have a list of child care providers from your local Child Care Resource and Referral agency, it's time to start the interview process. Use the questions below as a reference when you start making phone calls to providers, trying to narrow down your list of program options.

- 1 Is this program licensed by the state?
- 2 Do you have a Qualistar Rating?
- 3 Is this program accredited by a nationally recognized organization such as the National Association for the Education of Young Children?
- 4 What are the hours you are open? Are you flexible with those hours?
- 5 What days are you closed for holidays or staff training?
- 6 What is the age range of the children in your care?
- 7 How many children are in each classroom or in your home?
- 8 What is the provider to child ratio?
- 9 How long have you and the other teachers been here?
- 10 Can I have a copy of your policies or parent handbook?
- 11 How will my child spend their day? Tell me about their typical schedule.
- 12 Tell me about your philosophy regarding caring for children.
- 13 Do you have a contract and policy statement that I need to sign?
- 14 What kinds of training has the staff had? Do you know First Aid and CPR?
- 15 May I have a list of current parents I can contact for feedback on your program?
- 16 What procedures do you have in place when a medical emergency occurs?
- 17 What kind of education do the teachers have? What additional educational opportunities are the teachers given?
- 18 What kind of daily communication can I expect from you?
- 19 Are there opportunities for me to participate or be involved in the program?
- 20 Do you go on field trips? Who drives? Do you have car seats?
- 21 How do you deal with behavior problems and discipline?
- 22 How do you involve children with special needs?

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To Find Child Care in Colorado Dial: **1-877-338-CARE (2273)** Today!